

INTRODUCING



AIRASIA UNLIMITED



**FLY AS MANY TIMES AS YOU WANT
WITHIN MALAYSIA**

RM 399*

EXCLUSIVE TO BIG MEMBERS IN MALAYSIA

Pass Sale: 11 - 13 Jun 2020
Travel Period: **25 Jun 2020 - 31 Mar 2021**
(subject to availability)

*Flights redeemed with the AirAsia Unlimited Pass excludes government taxes and fees, add-ons and other charges.
T&C apply. Read full Terms & Conditions, and FAQ <<https://air.asia/Y9VGd>>

Fly as many times as you want within **Malaysia**

Applicable Destinations

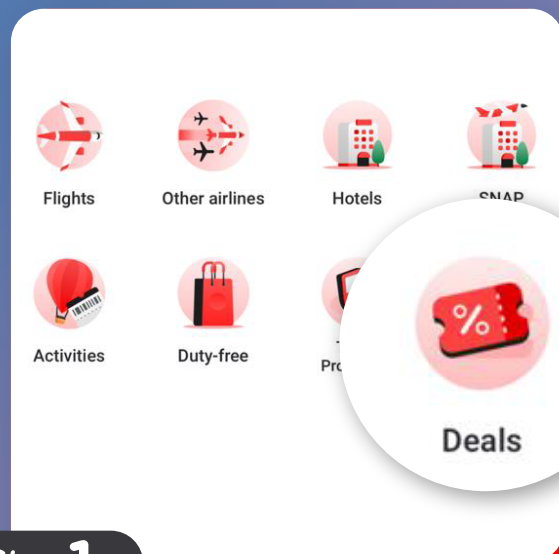
✈️ **Alor Setar • Langkawi • Penang**
Kota Bahru • Ipoh • Kuala Lumpur
Terengganu • Johor Bahru
Kota Kinabalu • Miri • Kuching
Tawau • Sandakan • Sibul
Bintulu • Labuan

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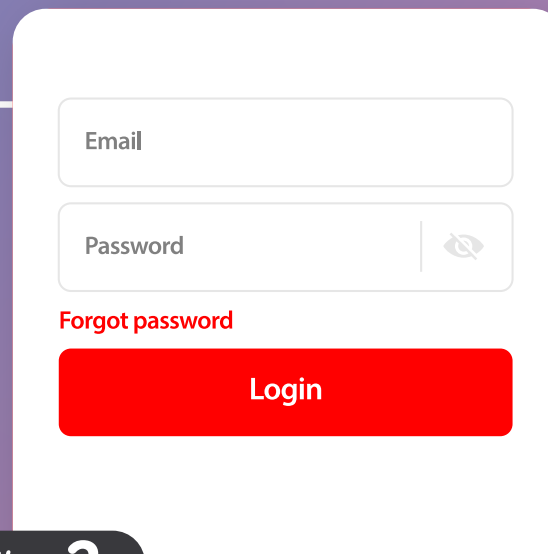
How to purchase AirAsia Unlimited Pass (RM399)*

PASS SALE UNTIL 13 JUN 2020



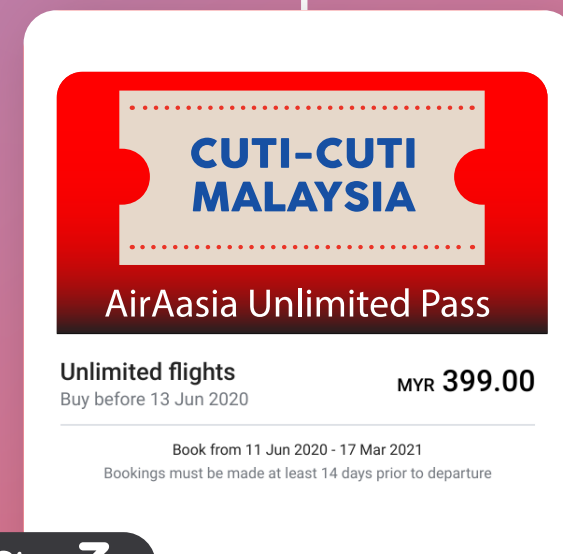
Step 1

Visit www.airasia.com/deals or the AirAsia App & click on the 'Deals' tab



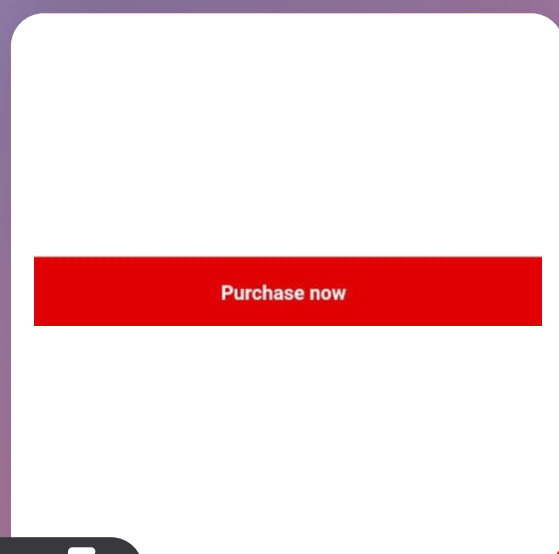
Step 2

Log in with your Big Member account



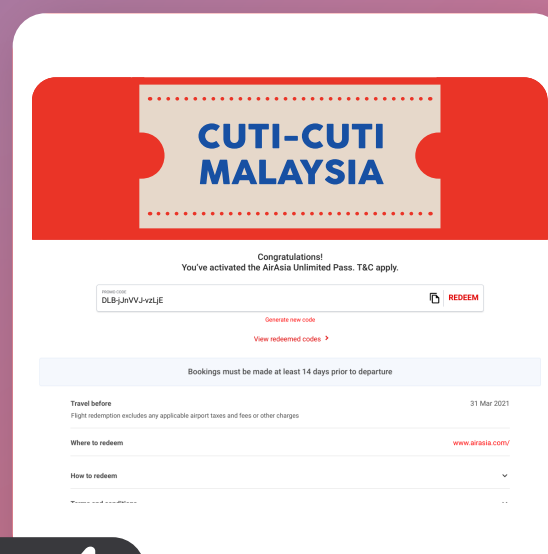
Step 3

Click on 'AirAsia Unlimited Pass'



Step 5

Click on 'PURCHASE NOW'



Step 4

View the AirAsia Unlimited Pass T&C, FAQ & how to redeem the pass before purchasing



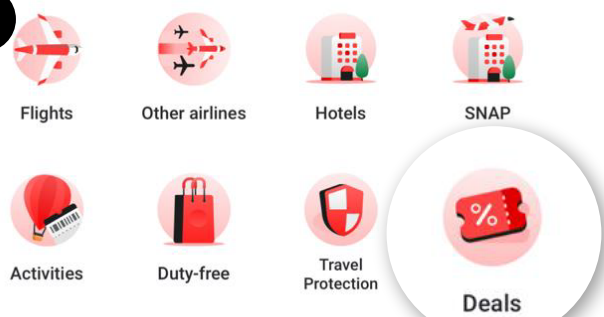
*Flights redeemed with the AirAsia Unlimited Pass excludes government taxes and fees, add-ons and other charges. T&C apply. Read full Terms & Conditions, and FAQ <<https://air.asia/Y9VGD>>

HOW TO REDEEM FLIGHTS

WITH THE AIRASIA UNLIMITED PASS (RM399)*

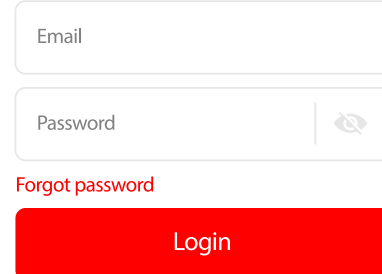
TRAVEL PERIOD: 25 JUN 2020 - 31 MAR 2021

Step 1



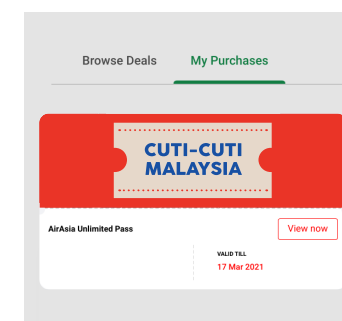
Visit www.airasia.com/deals or the AirAsia App & click on the 'Deals' tab

Step 2



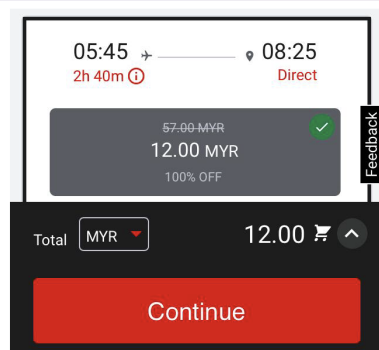
Log in with your Big Member account

Step 3



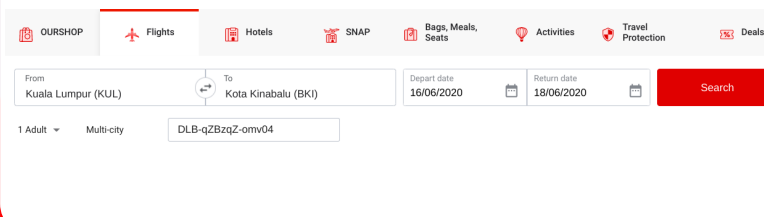
Click on 'My Purchases' then select 'View Now' AirAsia Unlimited Pass

Step 6



Choose flights marked "100% off" which are applicable under this pass

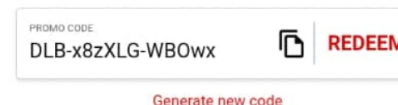
Step 5



Search for your flights

Step 4

Congratulations!
You've activated the AirAsia Unlimited Pass.
T&C apply.



Click on 'REDEEM' which will take you to the flight search widget on airasia.com OR manually COPY AND PASTE your unique promo code into the "PROMO CODE" box in the search widget bar on airasia.com

Step 7



Make payment to complete your booking

Step 8



Your redemption is successful.
We hope that you enjoy your offer.

*Flights redeemed with the AirAsia Unlimited Pass excludes government taxes and fees, add-ons and other charges. T&C apply. Read full Terms & Conditions, and FAQ <<https://air.asia/Y9VGd>>

1 Things to note before redeeming your flights

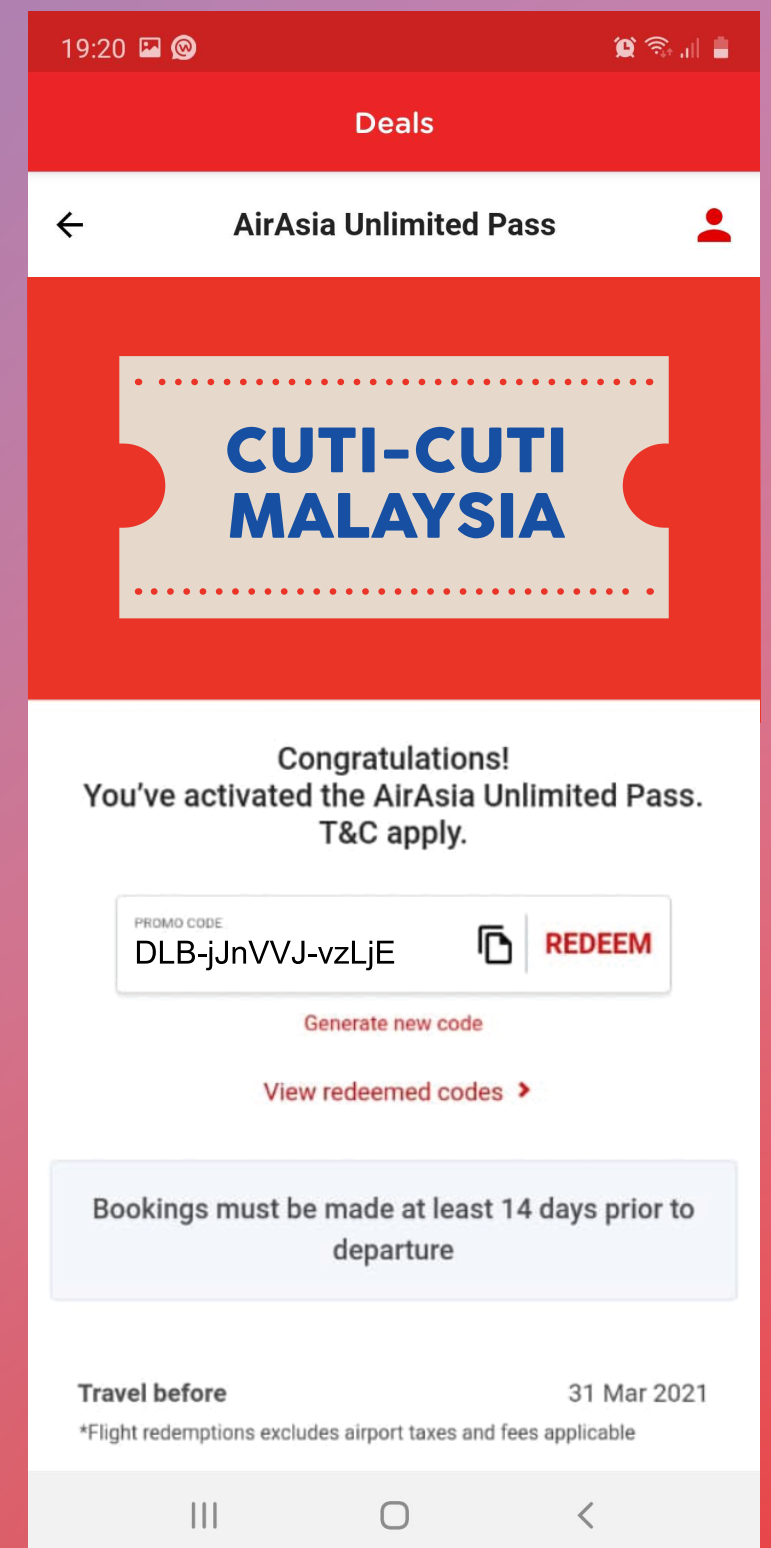
First, log on to your **BIG Member** account on **airasia.com** or your AirAsia mobile app and make sure that your profile name is the same as your NRIC or passport.

Flights redeemed can only be used by the owner of the BIG Member account. If your profile name is not the same as your NRIC or Passport, you'll need to go to <https://www.airasia.com/member/myaccount#profile> > to change it.

Otherwise, once your flight is booked, it's considered done. There will be no more name changes after your first flight redemption has been confirmed.

If you have purchased the Pass but cannot locate under the **'My Purchases'** tab under Deals, clear your internet cache and allow the system a few hours to refresh before you try again. If the problem persists, contact us via AVA.

Booking of flights under the AirAsia Unlimited Pass must be made at least **fourteen (14) days** before the flight departure date. Pass holders can travel unlimited times (subject to flight availability) 25 June 2020 till 31 March 2021.



2 Malaysia is yours to explore.

No matter which domestic airport you choose to fly from, your unlimited pass will enable you to unlock your future adventures. Check out all the destinations you can fly to from the domestic airports below:

<i>Fly from</i>				
Kuala Lumpur	Penang	Johor Bahru	Kota Kinabalu	Kuching
<ul style="list-style-type: none"> ✈ Alor Setar ✈ Langkawi ✈ Penang ✈ Johor Bahru ✈ Terengganu ✈ Kota Bharu ✈ Kuching ✈ Sibul ✈ Bintulu ✈ Miri ✈ Labuan ✈ Kota Kinabalu ✈ Sandakan ✈ Tawau 	<ul style="list-style-type: none"> ✈ Kuala Lumpur ✈ Langkawi ✈ Johor Bahru ✈ Kota Kinabalu ✈ Kuching 	<ul style="list-style-type: none"> ✈ Kuala Lumpur ✈ Alor Setar ✈ Langkawi ✈ Penang ✈ Ipoh ✈ Kota Kinabalu ✈ Kuching ✈ Sibul ✈ Miri ✈ Tawau 	<ul style="list-style-type: none"> ✈ Kuala Lumpur ✈ Penang ✈ Johor Bahru ✈ Kota Bharu ✈ Kuching ✈ Sibul ✈ Bintulu ✈ Miri ✈ Sandakan ✈ Tawau 	<ul style="list-style-type: none"> ✈ Kuala Lumpur ✈ Penang ✈ Kota Bharu ✈ Johor Bahru ✈ Kota Kinabalu ✈ Miri ✈ Bintulu ✈ Sibul

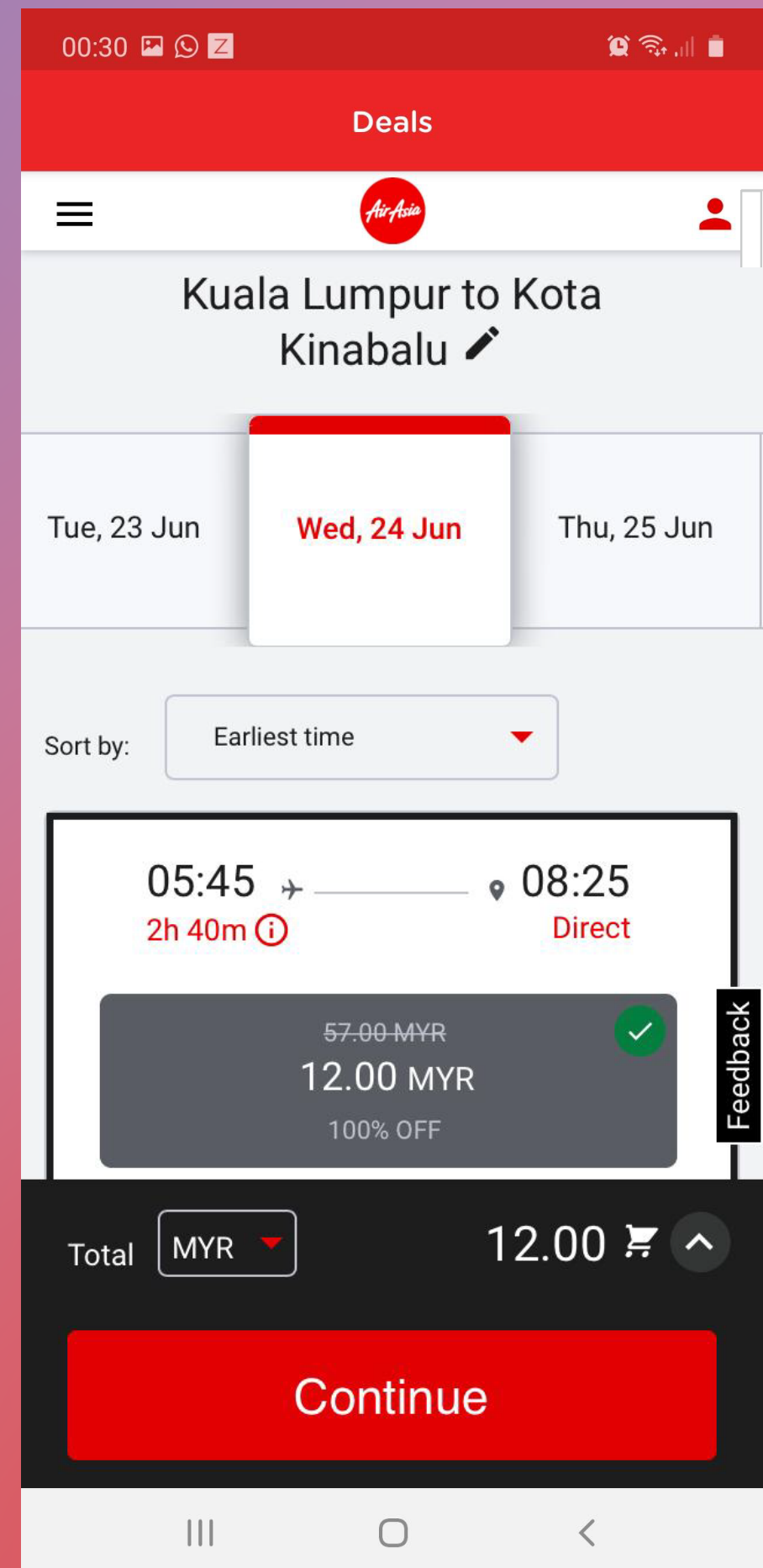
New Ways to Fly

- Always wear a mask
- Sanitise frequently
- Observe social distancing
- Use contactless check-in methods
- Arrive 3 hours before flights
- Pre-book hot meals online

3 only select flights that are "100% OFF"

Flights with the "100% OFF" signs are the flights that the AirAsia Unlimited Pass holders can book. The value you will see here are the airport taxes and fees payable for that sector and the total summary of payable taxes and fees will be shown in the black box at the bottom.

If one of your selected flights has no "100% OFF" sign, chances are the AirAsia Unlimited Pass is not available for redemption for your selected date. Don't worry, **just keep changing the dates** to find an available flight!



4 Here's a tip: Always avoid the crowd!

Listed below are the upcoming holidays* observed in Malaysia:

Year 2020 & 2021	
25 Jul - 2 Aug	School Holidays
31 July	Hari Raya Haji
20 Aug	Awal Muharram
31 Aug	Merdeka Day
16 Sep	Malaysia Day
29 Oct	Prophet Muhammad's Birthday
14 Nov	Deepavali
25 Dec	Christmas
1 Jan 2021	New Year's Day
28 Jan 2021	Thaipusam
12 - 13 Feb 2021	Chinese New Year

*Public holidays are subject to change.



5

How to Add-On for extra comfort

Flight add-ons like baggage, meal, insurance, seats, Premium Flex and Value Pack can be purchased during your flight booking.

What about adding a child to your bookings? AirAsia Unlimited Pass is only open to BIG members aged 12 and above. So if you want to travel with a minor, don't fret! Just follow these steps to book flights for them.

How to add on a flight for ages 0-2 Years?

Step 1 Go to airasia.com and login as a member.

Step 2 Go to 'My Bookings' and click on 'Manage' for the particular booking.

Step 3 Click on 'Manage booking'

Step 4 Scroll to the guest details section and click on 'Add infant' for the particular passenger.

Step 5 Fill in the following details: Name, Gender, Date of Birth

Step 6 After adding the infant, click on 'Confirm changes'

Step 7 Complete payment. You will be subjected to an infant fee as provided for in the fee schedule.

How to add on a flight for ages 3-12 Years?

You need to visit our sales office to add on a child guest. Kindly bring along your itinerary and the child's original identity card or passport for verification and booking purposes.

6 Always read the fine print

The AirAsia Unlimited Pass only allows flight redemptions with a zero base fare and does not include government taxes and fees, airport charges, as well as add ons such as baggage and meals, or other charges.

The mandatory taxes shall be payable by each passenger departing from any airports within Malaysia:

One-Way Tax Fees (per Passenger)	
SEAT	Zero Base Fare
Passenger Service Charge (PSC)	RM11
Regulatory Service Charge (RSC)	RM1
Total Tax Payable	RM12

The prices for "add-ons" such as baggage, meals and seat allocation can be found on <https://www.airasia.com/my/en/our-fares/fees-and-charges.page>

Your booking is confirmed once you have completed the payment.

7 Rules are important and must be followed

When you fly with the AirAsia Unlimited Pass, flights cannot be refunded or transferred. Your pass will be forfeited after 3 consecutive no-shows for any of your confirmed flights to avoid any abuses and practices which are not in line with terms and conditions. So, make sure you turn up for your flight.

Once the AirAsia Unlimited Pass has been successfully redeemed and booking is confirmed, no changes are allowed to be made to any flights booked using the AirAsia Unlimited Pass.

To read more, please refer to our full terms and conditions and FAQ again
<<https://air.asia/Y9VGd>>

